



National Retail  
Association



# People Leadership Program FOR RETAIL LEADERS SYDNEY

MODULE 3  
LEADING MY TEAM  
15 MAY 2019

## Course information

Each module is a one-day workshop.

NRA Training supplies participants with a detailed workbook that provides all of the information covered in the workshop, plus room for note-taking.

Tea, coffee and water provided.

### What is the duration?

The workshop will run from 9.30am - 4.30pm.

### What is the cost?

\$300 per person, per workshop.

NRA members receive a 10% discount.

### What is the location?

REST Head Office:  
LEVEL 5, 321 KENT STREET, SYDNEY, NSW

Other sites can be negotiated for groups.

## Module 3 : Leading My Team

- Problem solving
- Root cause analysis
- Decision making
- Managing performance
- Performance management
- Must have conversations

## Register Now!

OR Contact Ginny Morris on

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