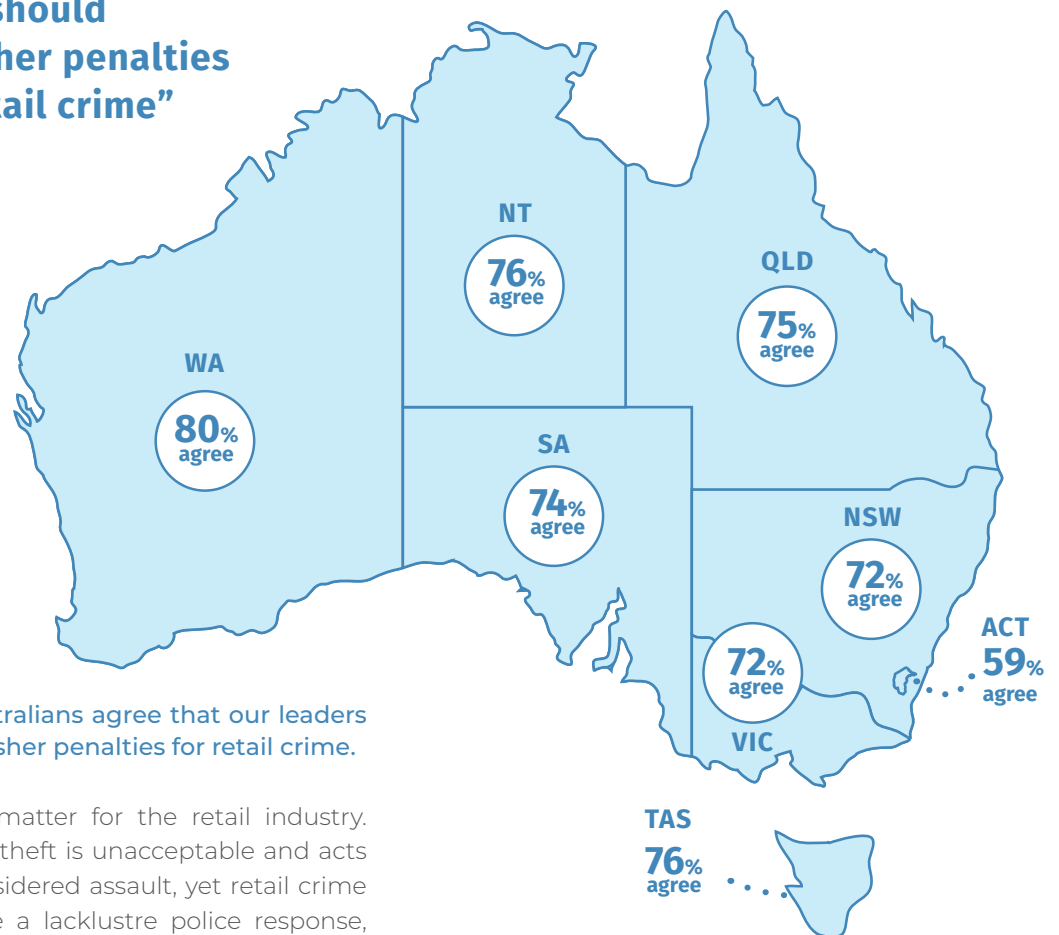


## Support for Harsher Retail Crime Penalties



In 2020, the National Retail Association performed research<sup>1</sup> with over 20,000 Australians to gauge public support for initiatives to improve the health and wellbeing of retail workers.

### AGREEMENT WITH: “Our leaders should consider harsher penalties to address retail crime”



The majority of Australians agree that our leaders should consider harsher penalties for retail crime.

Crime is a serious matter for the retail industry. In other professions theft is unacceptable and acts of aggression is considered assault, yet retail crime continues to receive a lacklustre police response, and these incidents are increasingly being accepted as an unavoidable “part of the job”. This cannot continue to be the norm, especially given retail is the largest employer of young people and one of the largest employers of women.

The NRA proposes crimes against retailers and their teams must be elevated to serious crime by government and law enforcement in order to reduce physical and mental harm, encourage workers to stay in the profession, and reduce costs on business.



**essential workers**  
**essential support**



For more information:  
[www.essentialretail.com.au](http://www.essentialretail.com.au)

1. Data from an n=20,291 national telephone survey of Australian residents 18+ conducted state-by-state between 13 August and 1 October. Data weighted to Australian Bureau of Statistics figures to be representative of the Australian population by age and gender. Data are accurate to within a maximum margin of error of +/-0.69% on the total sample, at the 95% confidence interval. Smaller sub-samples may have differing margins of error.