

# COVID-19

## Proof of COVID-19 vaccination

### What you need to know

As we reopen NSW, persons aged 16 and over will only be permitted to enter certain venues or settings if they are fully vaccinated or have a medical exemption. In some venues, children under 16 will have to be accompanied by a fully vaccinated member of their household to enter.

There are several options to show proof of COVID-19 vaccination. More detail can be found at [nsw.gov.au](https://nsw.gov.au)

#### Which settings will require proof of full COVID-19 vaccination?

Anyone aged 16 or over will need to be fully vaccinated (or have an exemption) to enter most venues including hospitality venues, non-critical retail stores, personal services, sporting, recreation and entertainment facilities and events. Critical retail such as supermarkets or pharmacies will still be accessible for people who are not fully vaccinated.

#### How can customers, staff and visitors show proof of their COVID-19 vaccination status?

Once fully vaccinated (two doses) with an approved COVID-19 vaccine, there are several options to access and share proof of COVID-19 vaccination:

- [COVID-19 digital certificate](#) can be accessed through the Express Plus Medicare mobile app or Medicare online account through myGov. The COVID-19 digital certificate can be added to a smartphone wallet or similar. Visit Services Australia for instructions
- Printed version of the COVID-19 digital certificate or immunisation history statement (available through myGov)
- COVID-19 digital certificate can also be added to a Service NSW app and shared as part of a QR check-in. Visit [nsw.gov.au](https://nsw.gov.au) for details.

#### For people without a Medicare card:

- Call the Australian Immunisation Register on 1800 653 809 and ask for an immunisation history statement to be posted. It can take up to 14 days to arrive
- Add a COVID-19 digital certificate to a smartphone wallet or similar using the Individual Healthcare Identifiers service (IHI service) through myGov
- An immunisation history statement can be accessed from My Health Record. Visit Services Australia for instructions.

#### For people without a smartphone or online access:

A COVID-19 digital certificate or immunisation history statement can be accessed via myGov to download and print. Alternatively, call the Australian Immunisation Register to request a copy in the post.

#### For people with a medical exemption:

If you have a medical reason for not receiving the COVID-19 vaccination, speak to your medical practitioner about getting your medical contraindication added to your immunisation history.

**Penalties may apply for making or presenting a fake form of proof of vaccination.**